



B. HOSPITALITY CO

JOB DESCRIPTION

TITLE: BUSSER

REPORTS TO: GENERAL MANAGER

FLSA: NON-EXEMPT

POSITION OBJECTIVE: The busser is accountable for maintaining a clean restaurant by clearing empty glasses, plates, silverware and other items from a table to ensure a pleasurable dining experience and efficient turnover of tables for new guests.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Greets customers upon arriving to the table.
- Replenishes empty water glasses and may refill other drinks.
- Offers to clear empty glasses, plates, silverware and other items from customers' tables while dining.
- Clears and resets tables as customers leave their table.
- Maintains cleanliness and sanitation at all times; performs closing clean-up duties.
- Assists other staff members as needed to ensure optimum service to all customers.
- Upholds company safety and sanitation requirements to ensure the health and safety of our customers and employees.
- Performs other duties as assigned by Supervisor.

QUALIFICATIONS/SKILLS:

- Excellent customer service skills.
- Good judgment with the ability to make timely and sound decisions.
- Bilingual skills a plus.
- Professional appearance and demeanor.
- Ability to work extended periods of time standing.

EDUCATION AND/OR EXPERIENCE:

- High school diploma or GED preferred
- 2-4 year of similar experience
- Previous experience in a restaurant setting